



Atlantic
Heating & Cooling, Inc.

502 Main Street or PO Box 406 • N Myrtle Beach, SC 29597 • (843) 249-8596



PENGUIN PLAN

- 10% DISCOUNT ON SERVICE REPAIRS
- \$150 OFF THE PRICE OFF A COMPLETE SYSTEM REPLACEMENT
- PRIORITY EMERGENCY SERVICE!
- PREVENTING MOST BREAKDOWNS BEFORE THEY OCCUR
- TWO PRECISION CHECKS AND PROFESSIONAL CLEANINGS PER YEAR
- MEMBERSHIPS CAN BE CANCELLED AT ANY TIME FOR ANY REASON.

Please see reverse side for additional terms and conditions

1. Check operating pressures
2. Visually check for refrigerant leaks
3. Check voltages and amps to motors
4. Check crankcase heater if applicable
5. Check air temp across evaporator coil
6. Brush clean surface of evaporator coil
7. Check for proper air flow across condenser coil
8. Check for any mold in or around air handler
9. Lubricate all moving parts
10. Check thermostat
11. Check wiring and connections
12. Check and/or replace customer supplied filters
13. Clear condensation drain line
14. **Apply Rust Inhibitor**



The Pro-Treat pan strip helps prevent algae, slime, mildew, and fungi that can build up and potentially prevent your system from draining properly. For best results have our technician install a pan strip during each Cooling Service for \$35.00 (originally \$55)

Additional Services:

Mini-Split Inspection

Have a Mini-split? We can maintain that too!

Inspect Blower Wheel & Evap Coil
Clean Filter
Clean Condenser Coil
Checking pressures
Check voltages and amps
Check Drain

Duct Cleaning



Duct cleanings can remove airborne contaminants such as bacteria, fungus, mold spores, pet dander & pollen which may alleviate allergies and asthma.

Crawlspace Inspection

Don't forget your Crawlspace!

Service Dehumidifier
Change Dehumidifier Filter
Check for Standing water
Check for sagging insulation
Check humidity level in crawlspace
Check for damage to encapsulation liner

PLEASE COMPLETE & RETURN THIS PORTION IN ITS ENTIRETY WITH YOUR PAYMENT

Please see the reverse side for terms and conditions.

Property Owner: _____ Account # _____

Billing Address: _____

Realtor & Phone #: _____

Service Location *(IF IN NC ADD TAX 6.75%)* _____

Home Phone: _____ Work/Cell Phone: _____

of Systems in your home: _____ Start Date: _____

Signature: _____ Email Address: _____

CC# _____ CVV# _____ EXP: ____ / ____ ZIP _____

- ☐ 1 yr \$198 + \$85 ea additional system
- ☐ 2 yr \$298 + \$140 ea additional system
- ☐ 3 yr \$398 + \$185 ea additional system

Drain Pan Strip Add On:

\$35.00 per year per System

☐ Accept Pan Strip ☐ Decline Pan Strip

☐ **Crawlspace Inspection: \$89.00/yr**

Amount Enclosed: _____

We accept all credit /debit cards and checks for payment. ONLY credit card payments are subject to a 3% processing fee.

By signing, returning, or verbally approving this agreement, you acknowledge that you have read and understand the terms and conditions provided.

Conditions of Maintenance Plan Agreement “PENGUIN PLAN”

Atlantic Heating and Cooling, Inc.

1. Inspect the HVAC equipment on the agreed to time (Scheduled) and perform the checks and procedures outlined in the “Penguin Plans” checklist.
2. Inform and advise the homeowner on the proper functions, operations, enhancements and recommendations to keep their HVAC Equipment in proper working condition.
3. Send reminder memos on Scheduled or Unscheduled “Penguin Plan” Appointments via email, texts or USPS.
4. Prioritize contract homeowners for service calls, as well as, apply service repair discounts where applicable.

Homeowner:

1. Operate and maintain HVAC equipment in accordance with the manufacturer’s warranty and maintenance recommendations, as well as, the preventative maintenance suggestions and recommendations from Atlantic Heating and Cooling, Inc.
2. Notify Atlantic Heating and Cooling, Inc., as soon as possible, of any HVAC equipment irregularities in operation, sounds and issues.
3. Schedule maintenance and service appointments during normal business hours and have HVAC equipment accessible at that time.
4. Inform Atlantic Heating and Cooling, Inc. of maintenance and or service appointments that need to be rescheduled. Appointments need to be rescheduled in 24 hours. Missed or rescheduling of appointments may be assessed a fee of \$109.00

Conditions of Maintenance Plan Agreement “Penguin Plan”:

- * This Maintenance Plan Agreement does not cover service calls in between your service inspections or the cost of refrigerant if needed for the performance of the HVAC equipment.
- * This Maintenance Plan Agreement only applies to the operation of the HVAC Equipment. This Maintenance Plan Agreement does not include; electrical, plumbing, ductwork, repairs, replacements, balancing of the equipment, work performed by any other company or individual, negligence, misuse of the equipment, flood, damage by any other cause or any other issues caused by anyone or a combination of the above.
- * 10% Discount only applies to service repairs and does not apply to duct replacement, duct repairs, or installation of HVAC equipment.
- * Atlantic Heating & Cooling, Inc. is not responsible or liable for HVAC equipment failure, or any other issue, that may result from maintenance plans that have ended or from missed maintenance or service appointments.
- * Atlantic Heating and Cooling, Inc. makes no warranty and shall have no obligation to make any repairs or perform any maintenance on the HVAC equipment due to un-serviced HVAC Equipment, services performed by any other company or individual, intentional misconduct, negligence or delay or failure in scheduling appointments by the homeowner.
- * Upon initial inspection of the HVAC Equipment, Atlantic Heating & Cooling, Inc. has the right to cancel this Maintenance Plan Agreement (determined by Atlantic Heating and Cooling, Inc.) if it finds the HVAC Equipment is in such condition that this maintenance agreement cannot be performed.
- * Under this Maintenance Plan Agreement, the homeowner is responsible for the cost for any repairs and or replacement parts required to complete repair of the HVAC equipment. A \$109 return visit fee may be assessed if the technician is unable to obtain the approval to make repairs from the homeowner at the time of the original appointment.
- * Atlantic Heating and Cooling, Inc. is not responsible or liable for any damages or repairs that result from existing drain lines. Atlantic Heating and Cooling, Inc. makes no warranty, guarantees or promises with respect to drain lines.

Disclaimer:

H.O.A.’s, Rental Properties, Absentee Owners:

Atlantic Heating and Cooling, Inc. makes no warranties, expressed or implied and has no responsibility in its performance under this Maintenance Plan Agreement “PENGUIN PLAN”. H.O.A.’s, Rental properties and absentee owners understand and agree to indemnify and hold Atlantic Heating and Cooling, Inc. harmless from any damages, claims, and liabilities arising from drain line issues, damage, circumstances and or repairs that occur during the agreement period of the Maintenance Plan Agreement “PENGUIN PLAN”